11815 Garden Gate, San Antonio, TX

SolarHost SA Program 210-996-1772 – Tuan – Manager who called me

Info@solarhostsa.com

CPS Solar Support 210-353-2222 - CPS Solar Rebates 210-353-2728

1. **How much do the panels generate?**

1KW = 3c per kw hour = to about $20/mo. Power goes to CPS then CPS credits your account.

2. **How much of a savings – get last 12 months of energy bills**

Need to request from CPS

3. **Who takes off the panels when the roof is replaced? Is there a cost for removing and reinstalling?**

Call Solar Host SA to schedule – owner pays, usually insurance covers it

If panels cause damage, Solar Host SA will do the repair

4. **Who installed the panels?**

Solar Host SA

5. **Who pays for maintenance?**

Free. Call Solar Host SA. Otherwise, they monitor the system and when something is wrong, they will go out and do the maintenance. Maintenance expires 2038. Call company to see if they will reinstate the service. They can remove or convey the panels after 2038

6. **Who owns them?**

Solar Host SA

7. **When was it last serviced? Is it free?**

Feb 17th, 2026 - Free

8. **Get copy of contract**

Can only give to current owner

9. **Installed 2016**
10. **Warranty on Solar Panels is 25 yrs, Inverter 13 yrs. Solar Host says both are functioning just fine. No problems.**

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Thank you for inquiring about the solar installation at the property at 11815 Garden Gate. To quickly summarize, no consents, waivers, subordinations or payoffs need to occur in order for a real estate transaction to occur. Please feel free to forward this email to your lender or other real estate parties.

SolarHost/PowerFin, not the homeowner, owns and operates the portfolio of approximately 600 SolarHost residential and commercial installations, including the solar system at 11815 Garden Gate. Because the solar equipment is not part of the real estate property and not owned by the homeowner, no consents, waivers, conveyances, payoffs or subordinations by buyers, sellers or financing parties need to occur as part of a real estate transaction. Since 2015, when the SolarHost program began, we have had hundreds of real estate properties sold or refinanced without any conflict or involvement with transacting parties.

Once a new homeowner or tenant moves into a property, all they should do is fill in the information in this short Account Change Form on the solarhostsa.com website. Upon successful confirmation of the account information with CPS Energy, the homeowner or tenant will start receiving discounts or bill credits on their monthly utility bills. The only obligation of the property owner is to not disturb the solar equipment. SolarHost/PowerFin will continue to operate and maintain the solar installation free of charge to the homeowner or tenant.

For additional information, below are a couple of short videos explaining how the SolarHost program works:

- **SolarHost Infographic Video (3 minutes)**
- **SolarHost Customer Testimonial Video (3 minutes)**

Thank you,

Customer Service

SolarHostSA

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www.powerfinpartners.com