LIBERTY
MANAGEMENT, INC.

Resident Benefits Program

As a Liberty Management resident, you'll enjoy our exclusive Resident Benefits Package. Upon signing your lease, you are automatically enrolled in the LMI Resident Benefits Program — designed to add value and convenience to your living experience.



$39 / MONTH

CONVENIENT LOCKBOX MOVE-IN

Access your new home directly on your move-in date using a secure lockbox conveniently located at the property—no need to visit our office for key pick-up.

*May not be applicable for other access devices.

MOVE-IN CONDITION DOCUMENTATION APP

Residents can quickly and conveniently document the property's condition with photos and notes, saving time and ensuring accurate records.

UTILITY CONCIERGE

Simplify your move in by utilizing our Move Guide Concierge to assist in setting up utility, cable, and internet service—helping you connect the dots for each service provider.

*Does not negate the residence responsibility to ensure services have been established.

DIRECT TO YOU FILTER DELIVERIES

We know life can be busy, so we simplify HVAC maintenance by delivering replacement filters directly to your home — making it easy to fulfill your lease obligations.

SECURE ONLINE RESIDENT PORTAL

Enjoy 24/7 access to your secure online resident portal, where you can easily make rental payments, view account information, submit/track maintenance tickets and manage your lease from the convenience of your computer or mobile device.

24/7 MAINTENANCE HOTLINE

Our 24/7 maintenance hotline provides around-the-clock access to live phone support, ensuring that property issues are promptly reported at any time of day or night.

ONE TIME LATE FEE FORGIVENESS

We understand life happens, and we're here to help. Once per lease term, residents may request a waiver for a late fee (up to $250) — offering valuable flexibility when unexpected circumstances cause a delay in rent payment.

ON-TIME CREDIT REPORTING OF RENTAL PAYMENTS

Residents will earn credit for their on-time rent payment through Experian RentBureau — a benefit for renters, designed to help raise credit scores!

*See flyer for more details

LMI HOME BUYERS PROGRAM

When you're ready to buy, you will have access to our exclusive Home Buyers Program, where residents can earn a credit of up to $1,500 towards purchasing a property.

*See program flyer for details

RENTAL VERIFICATION

When it's time to move out and all lease obligation have been fulfilled, we'll provide your rental history to your new landlord at no additional cost — helping make your transition to a new home smoother and supports future housing applications.

LEASE RENEWAL ADMINISTRATION

Unlike other companies that charge a separate lease renewal fee, we include all administrative cost for preparing and executing your lease renewal as part of this benefits package. This ensures a smooth, hassle-free renewal process when extending your lease.

INSURANCE ADMINISTRATION

Whether you provide your own coverage or opt for our Tenant Liability Insurance program, the administrative costs for monitoring/tracking the status of your liability coverage are included.

*Tenant on our TLI are subject to additional $9/month for coverage.

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